

QUALITY POLICY

Terriva Ltd. aims to provide defect free products and services to its customers on time and within budget.

Terriva Ltd. - Trading as  **Pharmatech**,  **Connection Systems** and **Drum Systems**

operates a Quality Management System that has gained **BS EN ISO 9001: 2015** certification applicable to:

“The planning, design, development, manufacture, installation and maintenance related to the provision of equipment and devices for use in the Pharmaceutical, Nutraceutical, Food, Beverage, Chemical, Metal and other Powder Handling Industries.”



Certificate No 167392010

Terriva Ltd. commits to:

1. Continually Develop and Improve the Quality Management System and its processes.
2. Establish Quality Objectives within processes and at relevant functions and levels of the Organisation.
3. Ensure that the Customers' Needs and Expectations are clearly determined and fulfilled, with the ultimate goal of achieving complete Customer Satisfaction.
4. Comply with all relevant statutory and regulatory requirements and strive to always enact the *state-of-the-art* approach to designs.
5. Communicate throughout the Organisation the requirements of the Quality Management System, this Quality Policy and the importance of meeting customer needs and all relevant statutory and regulatory requirements with the aim of a Quality Output.
6. Ensure the availability of resources to enable a safe working environment and meet customer delivery deadlines.
7. Regularly review the Quality Objectives, report on the Internal Audit results and monitor and measure the processes and their effectiveness within the Quality Management System.

The structure of the Quality Management System is defined with the Organisations Quality Manual.

This Quality Policy is regularly reviewed in order to ensure its continuing suitability.

All Hard Copies (Printed) & Electronic Copies not located on the Terriva Ltd Domain –

\\TER-DC-01\QA-Manual\Terriva Ltd\01_Q.A. Manual should be considered UNCONTROLLED copies for reference use only.

Terriva Ltd – Incorporating Pharmatech, Drum Systems & Connection Systems

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<u>Harun Azmi</u> <small>Harun Azmi (Feb 27, 2024 16:32 GMT)</small>	Harun Azmi	ISO9001:2015 QUALITY MANAGER	27/02/2024
<u>aawood</u> <small>aawood (Feb 27, 2024 16:27 GMT)</small>	Andrew Wood	GENERAL MANAGER	27/02/2024
Signed	Name	Position	Date

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